

ARE THEY TRADING STANDARDS CHECKED?



When choosing a trader to work in your home, there is one simple question every Kent resident should ask: **"Are they Trading Standards Checked?"**

If the answer is no, take a step back. Always research traders before agreeing to work, read reviews, get 3 quotes and **never feel pressured** to make a decision on the spot.

Whether you're looking for a gardener, builder, roofer, plumber or decorator, asking this question could **help protect you** from doorstep criminals.

Many traders do excellent work, but criminals often rely on residents making quick decisions. **They may knock unexpectedly**, offer to carry out work immediately, or pressure people into agreeing without taking time to check who they are.

Safe, local traders on the Trading Standards Checked scheme **will never knock on your door offering work.** You choose them, not the other way around. Our traders are proud to be checked by Trading Standards and are committed to treating residents fairly and keeping them safe.

SIMPLE WAYS TO STAY SAFE:

- Never agree to work at the door.
- Always get written quotes.
- Don't get pressured into "today-only" prices designed to rush you.
- Check any trader online before agreeing to work, look at their customer reviews and examples of previous work.
- Always use a safe, local trader that's been vetted by Kent Trading Standards
- Report suspicious doorstep activity to Kent Police by calling 101.



If a crime is in progress and you are in immediate danger, call 999.

FIND A SAFE, LOCAL TRADER



Scan the QR CODE

Trading Standards Checked is Kent County Council's safe, local trader scheme for home improvement work. **To find out more:**

Visit kent.gov.uk/tschecked or
call 03000 416438