



31 August 2022

Residents Targeted By Citizens Advice Call Scam

Kent residents targeted by scammers pretending to be Citizens Advice. If you get a call from someone saying they are from Citizens Advice, asking for details and payments to be made, this is a scam!

Citizens Advice would never cold call you and would only phone you if you had already been in contact with them or had left a message asking them to do so. They won't call you outside office hours, and will never ask you to set up any payments over the phone.



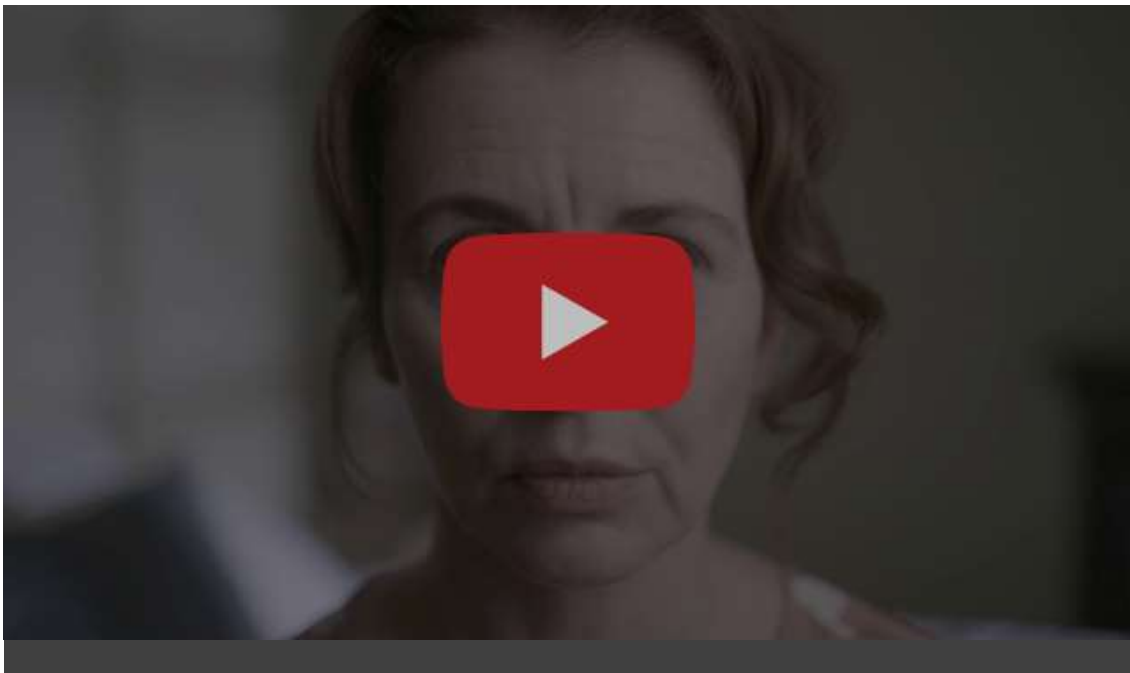
Report scams to [Action Fraud](#) 0300 123 2040

For advice, [Citizens Advice consumer helpline](#) 0808 223 1133

Please warn family members, friends and neighbours!

DOORSTEP CRIME IS FINANCIAL ABUSE

Help us prevent vulnerable people from becoming victims of doorstep crime and financial abuse. Watch the video and learn to spot the signs of doorstep crime and financial abuse. Please help to protect your family members, neighbours and friends.



We know doorstep criminals tell us our roof tiles are loose, our chimney stacks are dangerous, our trees are diseased and our driveways need jet washing.

Help keep your community safe. [Report](#) doorstep criminals as soon as you see them or tell your local [Community Warden](#) or [Police Officer](#).

Even if you're not sure if they are a criminal tell us anyway, we want to know.

 [Forward](#)  [Share](#)  [Tweet](#)

You can view our [Privacy Notice](#) at any time. It explains what personal data we hold about you, how we collect the data and how we may use and share information about you. We are required to give this information under the data protection law.

Contact Details



For advice and to report issues to **KCC Trading Standards** contact

[Citizens Advice consumer helpline](#) on **0808 223 1133**

[Consumer Advice scams action line](#) on **0808 250 5050**

Monday to Friday from 9am to 5pm.

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